

Reporting Vulnerabilities in DRÄXLMAIER Products or IT Systems



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If you have discovered a potential security vulnerability in one of our products or in one of our IT systems, please report it to us by sending an e-mail to our mailbox at cert@draexlmaier.com.

The following information is required in the e-mail so that we can follow up your message in the best possible way:

1. Subject of the message

If it is a potential security vulnerability in one of our products, please put "Reporting a possible automotive cybersecurity / product security vulnerability" in the subject line. If, on the other hand, it is a vulnerability in one of our IT systems, please put "Reporting a possible information security vulnerability" in the subject line.

2. Language

Please send us the information in English or German.

3. Contact

In order to process your message, we need contact data from you. Please note the information on data protection.

4. Information on reproducing the vulnerability

In order to be able to reproduce the potential security vulnerability, we need sufficient information from you:

- A detailed description of the potential security vulnerability and how to exploit it.
- The product (e.g. component name, part number, software version) or IT system (e.g. name, IP address, software) that is affected by the potential security vulnerability.
- The time at which you initially discovered the potential security vulnerability.
- Requirements that must be met in order to exploit the potential security vulnerability.

All information provided will of course be treated confidentially.

If there is any connection to a security vulnerability in the automotive cybersecurity / product security area or information security, we will contact you within 72 hours of receiving your message.

Thank you for your cooperation.

Information on data protection

The data controller pursuant to Art. 4 No. 7 GDPR is Lisa Dräxлмаier GmbH, Landshuter Straße 100, 84137 Vilsbiburg, Germany. The company's Data Protection Officer can be contacted at the following address

Data Protection Officer, Lisa Dräxлмаier GmbH, Landshuter Str. 100, 84137 Vilsbiburg, Germany or by e-mail at privacy@draexlmaier.com

When you contact us by e-mail, we process the contact details you provide to resolve the reported problem and, if necessary, to reach out to you for further inquiries. A valid e-mail address is required for this so that we can respond to your request. You can also provide further information voluntarily. Data processing for the purpose of contacting us is carried out in accordance with Art. 6 para. 1 sentence 1 lit. a) GDPR on the basis of your voluntary consent given by sending your data. The purpose of the processing is to process the vulnerability report you submitted regarding automotive cybersecurity / product security or information security. The personal data collected by us will be deleted upon completion of the processing, unless legal or other legal reasons entitle us to retain it for a longer period of time.

We do not intend to use personal data collected from you for automated decision-making (including profiling).

You are not obliged to provide us with your data, but we cannot process your e-mail without contact data.

For information on your rights as a data subject, the right to lodge a complaint, to withdraw your consent and further information on data processing, please refer to the [data protection notice](#).